

## CHS Clinical Scorecard

### Metrics by Domain

#### ***Safety and Harm Reduction***

- Precursor Safety Event Rate
- Patient Fall Rate
- Hospital-onset Pressure Injury Rate
- Post-operative Respiratory Failure Rate
- Peri-operative Deep Vein Thrombosis Rate

#### ***Mortality and Infections***

- Risk Adjusted Mortality Index
- Catheter Associated Urinary Tract Infection Standardized Infection Ratio
- Central Line Associated Blood Stream Infection Standardized Infection Ratio
- Surgical Site Infection - Colon Surgery - Standardized Infection Ratio
- Clostridium Difficile Infection Standardized Infection Ratio
- Methicillin-resistant Staphylococcus aureus Standardized Infection Ratio
- Severe Sepsis Mortality Rate
- Septic Shock Mortality Rate
- Sepsis Fluid Goal
- Sepsis 1 Hour Antibiotic

#### ***Patient Experience and Team Integrity***

- Patient Experience Survey - Nurse Leader Rounding
- Patient Experience Survey - Overall Rating
- Patient Experience Survey - Responsiveness of Staff
- Nurse Turnover Rate
- Certified Nurse Assistant Turnover Rate

#### ***Service Line and General Operations***

- Geometric Mean Length of Stay all payers home
- Emergency Department Left Without Treatment or Against Medical Advise Rate
- Emergency Department Discharge Length of Stay
- Operating Room Turn Around Time
- Operating Room Same Day Cancellation Rate
- Barcode Medication Administration Scan Rate
- Pharmacy Order Turnaround Time

#### ***Service Line Quality***

- Cardiovascular Surgery Mortality Rate
- Cardiovascular Surgery Prolonged Ventilation Rate
- Non ST-segment Elevated Myocardial Infarction Mortality Rate
- Nulliparous, Term, Singleton, Vertex Cesarean Section Rate
- Episiotomy Rate
- Stroke Door-to-Needle Within 60 Minute Rate
- Average Billed Vent Days
- Pharmacy Override Percentage